

2024.11.08

To our SEIBU PRINCE CLUB emi members Notice of suspension of reservations on the official Prince Smart Inn website

Thank you for your patronage of Seibu Prince Hotels & Resorts. Due to the termination of the SEIBU PRINCE CLUB emi membership best rate offer, as of December 2, 2024 (Monday), SEIBU PRINCE CLUB emi members will no longer be able to make reservations through the official Prince Smart Inn website.

After December 2, please enroll in Seibu Prince Global Rewards and use the official website to make reservations for any of our Prince Smart Inn properties.

*Any SEIBU Smile POINTS you currently have can be used until August 31, 2025 (Sunday). An announcement regarding the transfer of points to Seibu Prince Global Rewards will be made in the future.

To enroll in Seibu Prince Global Rewards, visit

https://www.seibuprince.com/loyalty

For any members who currently have a Prince Smart Inn reservation, if you wish to confirm or cancel your reservation, please follow the instructions in the "Reservation Confirmation E-mail" sent to your registered e-mail address at the time of the reservation, or visit the link below.

https://www.seibuprince.com/support/reservation-cancel

*Japanese and English only